



## QUALITY POLICY

Emanden is more than a consultancy of engineering, project development and services. The Emanden Team strives in providing unmatched solutions and deliver designs for a more sustainable, innovated, and safer future being the link between the project owner and the contractors. The scope of Emanden works is into the Oil & Gas, Power Generation, Mining sectors and construction projects.

**Emanden is committed to** follow the best practices in Quality through its management system, which is precisely tailored to offer a fit for purpose operations platform. Client satisfaction is one of the main drivers to assess Emanden Systems and processes to always provides the best quality service in harmony with Emanden team philosophy one-team approach.

**To guarantee this commitment**, we promote Emanden's core values, principles and the Quality Management System (QMS) for all Staff and the company processes. This QMS seeks to comply with the clients' satisfaction through the ISO 9001:2015, the Australian regulatory compliance and all relevant standards applicable to Emanden Projects.

### **Emanden's QMS Objectives are:**

Emanden's Staff: Demonstrate commitment to deliver the most appropriate and efficient project solutions through Emanden's expert professionals.

Emanden achieves this objective by cultivating continuous improvement culture focus on quality and risk management in Emanden projects.

Emanden's Clients: Meet and exceed clients' expectations by understanding client needs and expectations and striving to serve and provide ad hoc solutions.

Emanden's Projects: Protect client ideas and Emanden's reputation by identifying, monitoring and controlling project risks, always safeguarding the client's project interest. Also, to promote and encourage suppliers and contractors acting on behalf of Emanden to adopt certifications required.

All objectives listed above are achieved, monitored and measured as stated in sections 5, 8, 9, 17 and 18 in the Quality Manual.



Director of Operations

(Vishnu Nair)

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